VALLÉE HEUREUSE ★★★

Camping Familial au coeur des Alpilles

CANCELLATION POLICY

1. WITHOUT INSURANCE

If you would like to cancel your booking, certain fees are not eligible for cancellation:

- special offers and booking fees

- more than 30 days before arrival, 30% of the total amount of the stay (excepted tourist taxes and eco-contributions) will be paid

- less than 30 days before arrival, 100% of the total amount of the stay (excepted tourist taxes and eco-contributions) will be paid.

For cancellation due to the CAMPSITE the total amount of the stay is refund, excepted for emergency or in case of guest responsibility. However, cancellation does not allow the payment of damage or compensation fees.

2. WITH INSURANCE

Insurance cost is based on 3% of the total amount of your stay (except booking fees, tourist taxes and eco-contributions). Insurance allow to refund payment (except booking fees, tourist taxes and eco-contributions) only with document supporting such events: incapacity to travel due to medical reasons, serious damages at home (as theft, home fire, etc.), professional causes (as layoff, transfer, etc.), or natural disasters.

Make sure to send your cancellation request, preferentially by email, 48 hours before arrival.

Please note that insurance conditions are not eligible for delayed arrival, no-show and/or early departure.